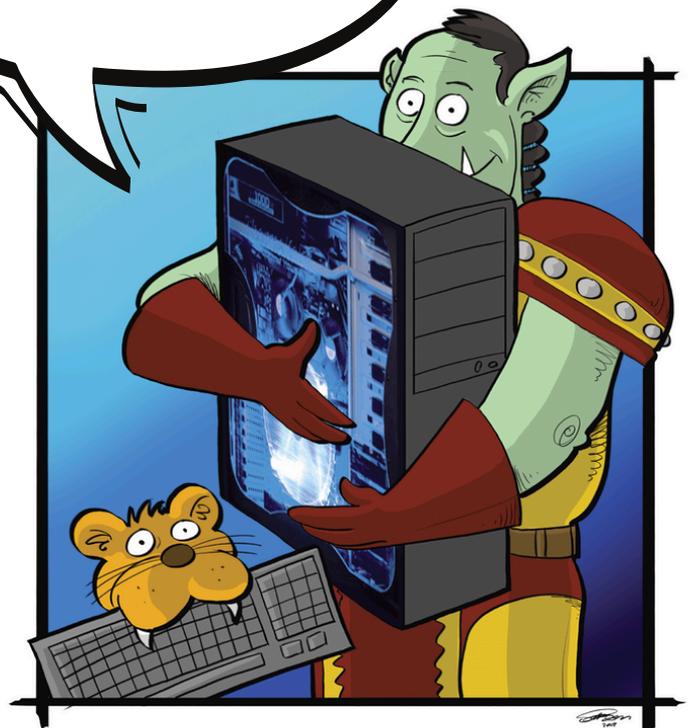


QUICK START GUIDE

M O B I U S
S E R I E S

DOGHOUSE SYSTEMS



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WELCOME!

Congratulations on receiving your order from DogHouse Systems! We are thrilled that you have chosen us and we can't wait for you to start using your new system.

Now it's time to get it set up.

To get started, we have included a booklet with eight simple steps to help you connect your system and get it ready for use online.

If you encounter any issues during the setup process, please don't hesitate to reach out to us via phone or email. We are always here to help.

Customer Support: 877-DHS-DHS2 (877-347-3472)
or support@doghousesystems.com

LET'S BEGIN...

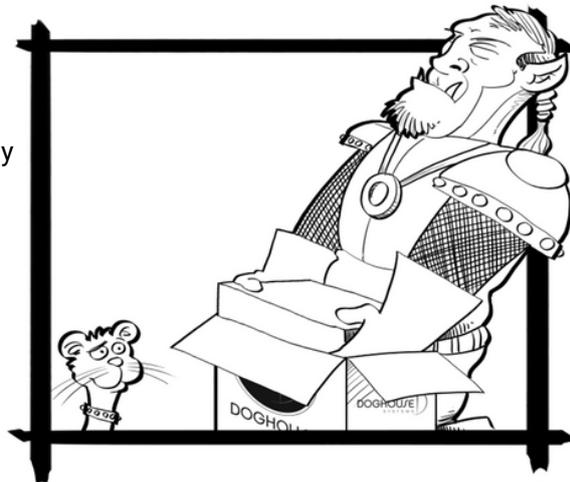
SECTION 1: SYSTEM SET-UP

STEP 1: UNBOXING

1. Remove the Mobius the packaging.
2. Remove power cable and accessories from the bottom of the packaging.
3. Remove the protective bag and place the system near area to be installed.

OPTIONAL: Keep all packaging material.

- We recommend keeping all packing material, just in case you need to ship your system back to us for repairs!
- If you have misplaced, or thrown out your DHS packaging, we highly recommend heading to FedEx to have them wrap and insure your system when you ship it.
- **NOTE:** Any damages occurred during transport due to improper packaging are not the responsibility of DogHouse!



STEP 2: POWER

1. Connect the power supply to the power port (on the rear) and to a wall socket.
2. If a surge protector/UPS power switch is equipped, ensure those are set to ON.
3. Try not to allow your battery to be completely discharged at any time, as this could greatly deplete battery life.
 - We recommend removing the battery if you plan to run your system on A/C power for extended periods and store your battery with a 40-50% charge in a cool environment.
 - For a comprehensive how to for optimization, please see:
 - <http://www.batteryuniversity.com/parttwo-34.htm>
 - It is highly suggestive that you connect your system's power to a surge protector or an uninterruptible power supply (UPS) A surge protector will protect your system from power spikes that could inflict irreparable damage to your system.
 - A UPS prevents your system from unexpectantly shutting down in the event there is power loss. Most have surge protection already.
 - By using the battery to boost a sagging power signal and the surge protection circuit to protect against power spikes, a line conditioning UPS will greatly increase the life of your power supply.



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CALL US AT 877-DHS-DHS2 (877-374-3742) OR EMAIL AT: SUPPORT@DOGHOUSESYSTEMS.COM.

STEP 5: SPEAKERS

1. For speaker system specific setup instructions, please refer to its manufacturer's user manual.
2. For analog 2.0, 2.1, or headphones, use headphone connector.
3. For digital speaker systems, use the S/PDIF port.
4. Use the "Fn" key at the bottom left of the keyboard combined with F3 (mute), F5 (up), or F6 (down) to control sound volume.

STEP 6: NETWORK

1. **WIRED NETWORKS:** connect Ethernet cable to Ethernet port and to network switch/broadband router.
2. **WIRELESS NETWORK:** once booted, Windows should notify you that wireless networks are detected. Click the "found wireless networks" pop up, find your network in the list and enter appropriate security codes if applicable. (Note: With the "Fn" key depressed, F11 will toggle Airplane Mode on and off)
3. If you get stuck here, please don't hesitate to contact our Customer Support.

STEP 7: PERIPHERALS



1. After initial boot and establishing your internet connection, attach each peripheral, one by one, installing the manufacturer's software and restarting after each installation.
2. If your peripherals are not Windows 11 64-bit compatible, you may need to replace them with a modern version which is Windows 11 64-bit compatible.

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STEP 6: WEBCAM SET UP

1. With the “Fn” key depressed, F10 will toggle the camera on and off.
2. Any webcam enabled program should easily be able to detect and utilize your camera such as instant messaging programs like Skype, Zoom, MS Teams.

STEP 6: BIOMETRIC FINGERPRINT SCANNER SETUP (if equipped)

1. To use the fingerprint scanner, you must have a password applied to your user account.
 - a. To apply a password, in Control Panel click User Accounts and Family Safety. Under User Accounts, click “Change your Windows password”, then click “Create a password for your account”.
2. In Control Panel click Hardware and Sound. Under Biometric Devices, click “Use your fingerprint with Windows”.

STEP 8: FASTEN YOUR SEATBELT

1. The crafting of your DogHouse Systems computer is the result of hours of compatibility validation, stress-testing, and benchmarking to be sure you have the most intense gaming experience available with the least amount of down time.
2. We are focused on bringing you the best in available gaming technology without breaking the bank.
 - a. If, at any time, you’re not 100% satisfied with your system, please get in touch with us and let us know what we can do to perfect your experience.



NEED SUPPORT?

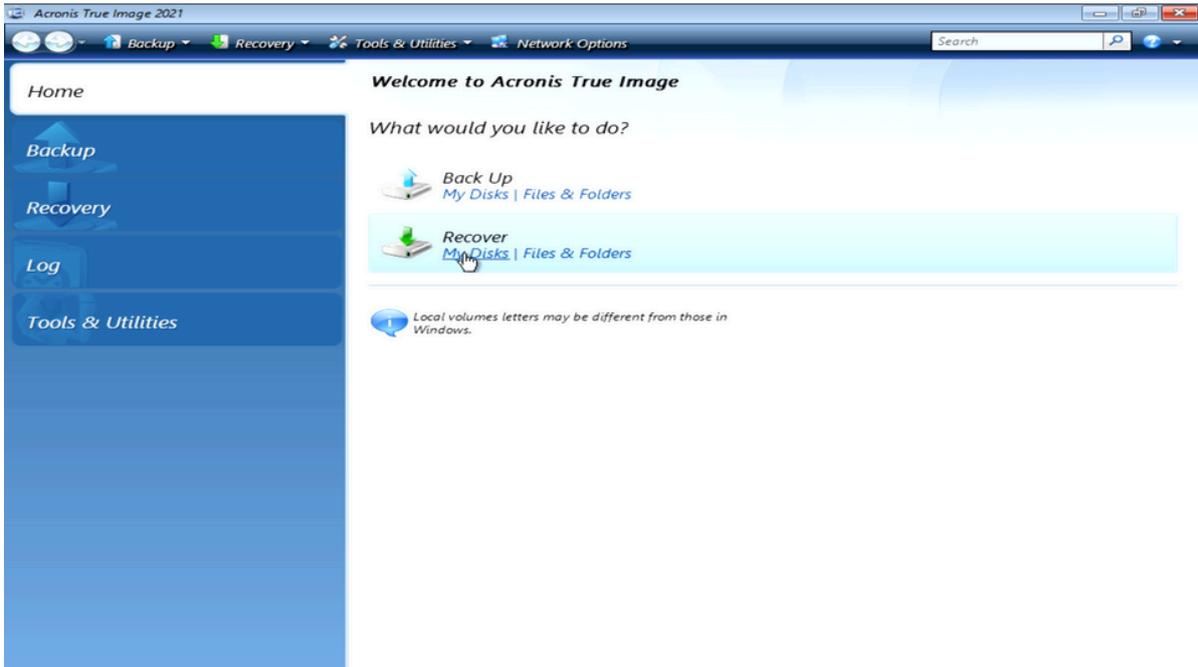
CALL US AT 877-DHS-DHS2 (877-374-3742) OR EMAIL AT: SUPPORT@DOGHOUSESYSTEMS.COM.

SECTION 2:

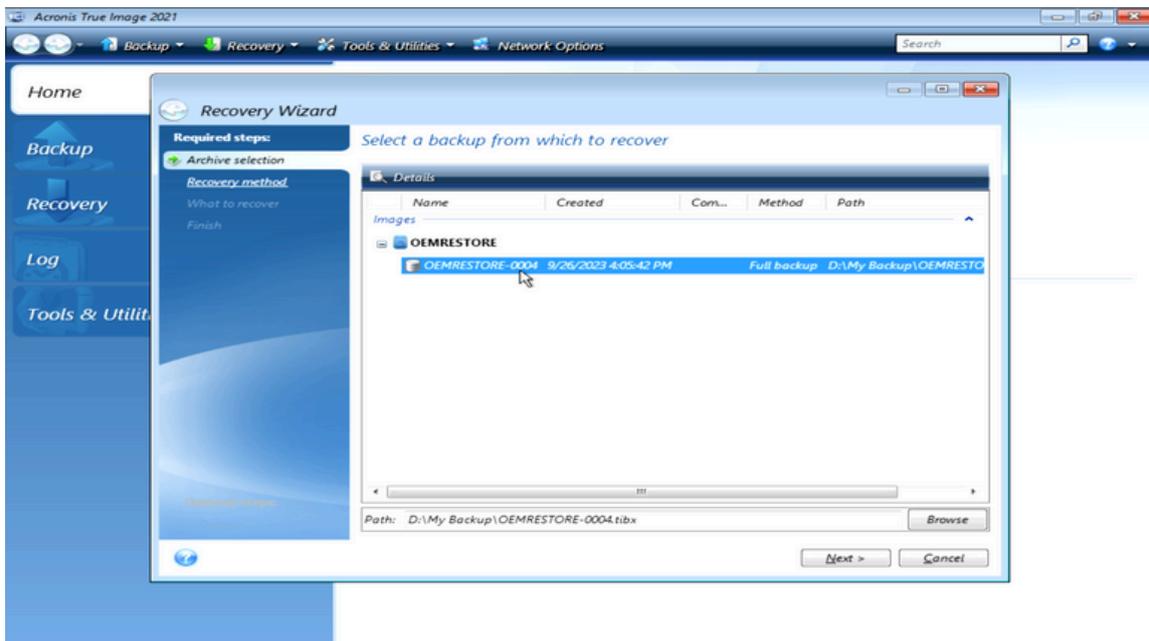
ACRONIS

SET-UP

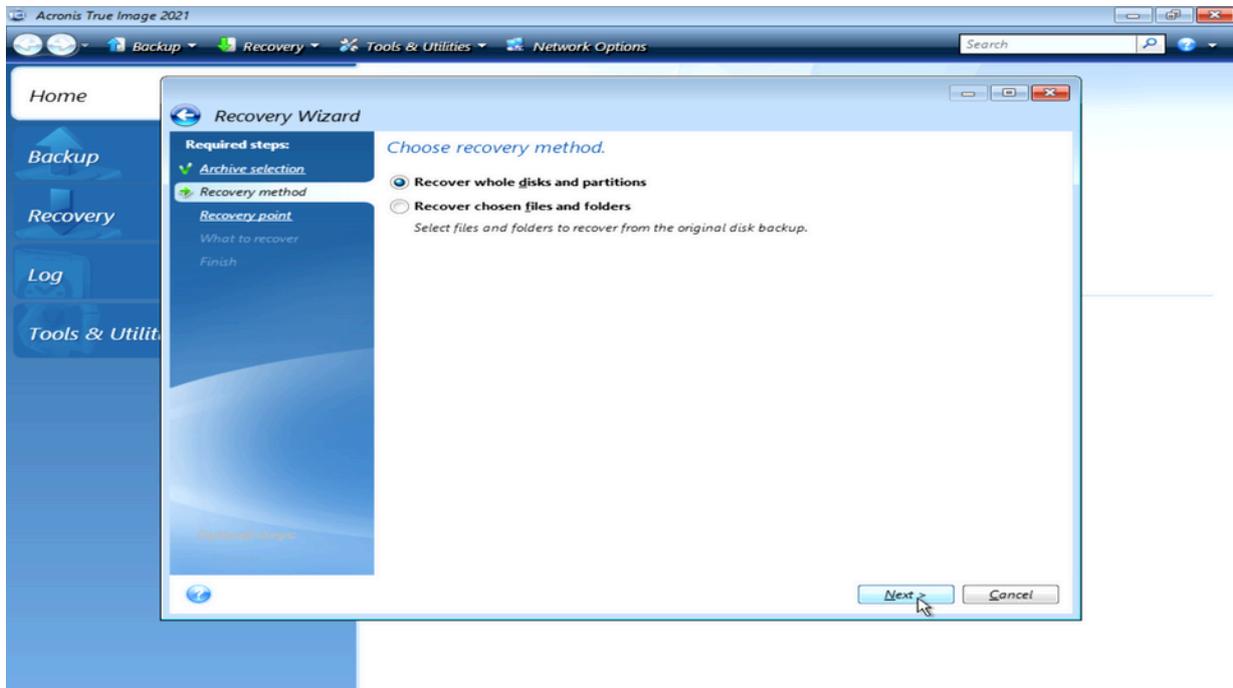
1. Power on your system
2. Insert the **DogHouse Systems Restore** flash drive into one of the USB ports.
3. Press **F7** to access the boot menu. Make sure to press **F7** before **Windows** starts loading.
4. Select the **Kingston USB flash drive** from the boot menu. This will boot your system into the **Acronis True Image** graphical user interface.
5. Select **My Disks** under **Recover**.



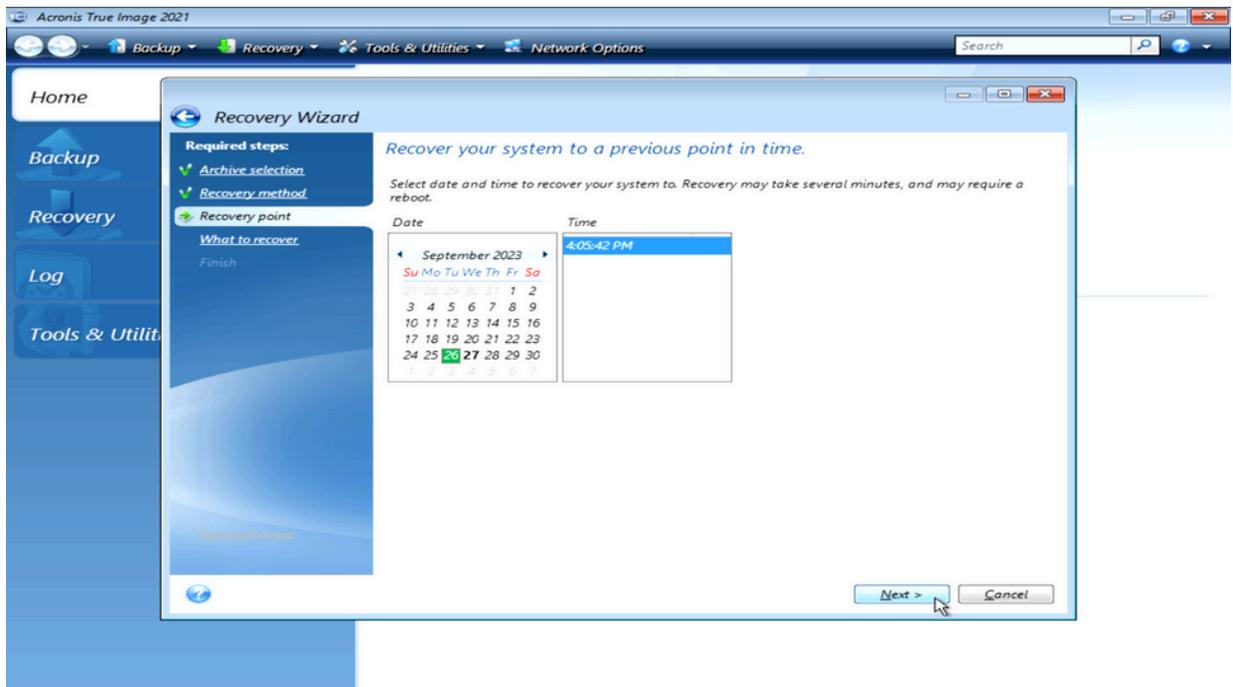
6. Select the **OEMRESTORE** backup file, and then select **Next**.



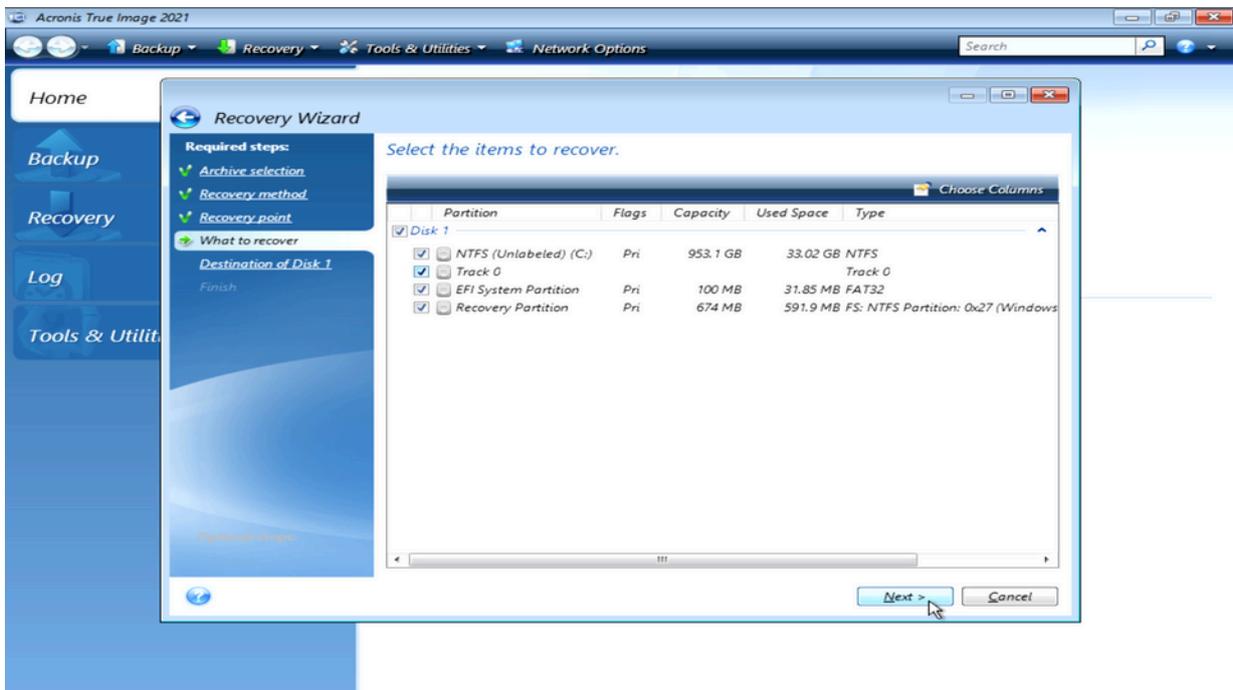
7. Select **Recover whole disk and partitions**, and then select Next.



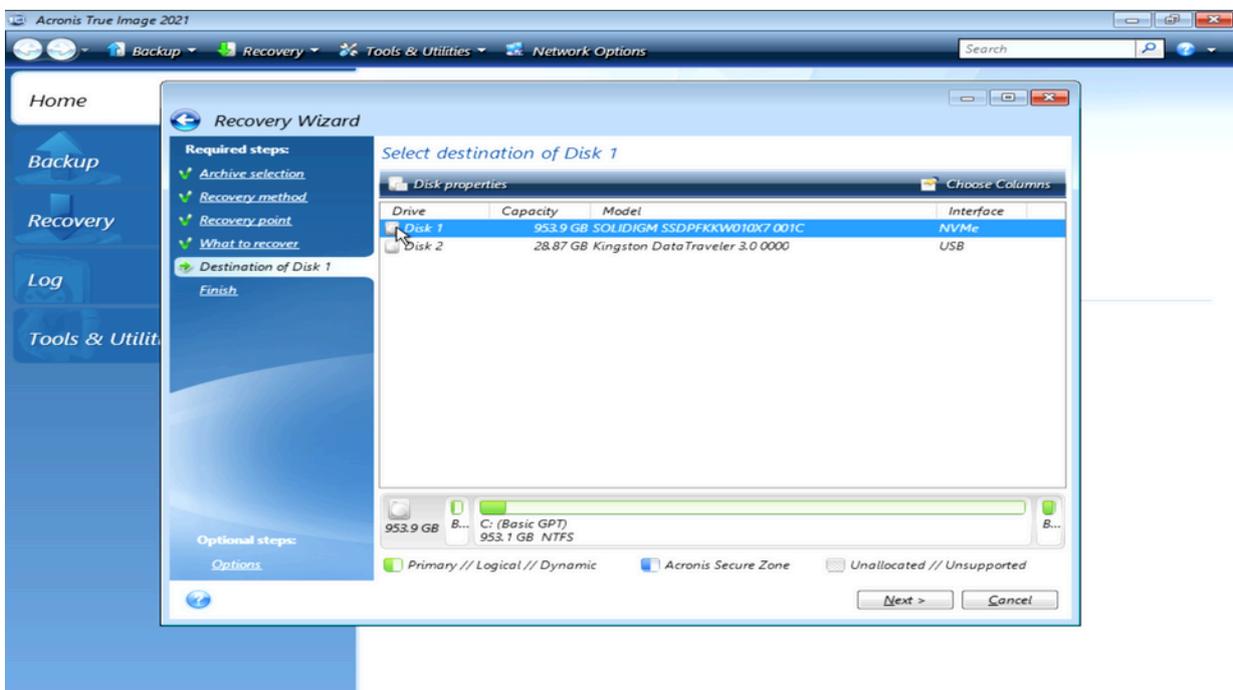
8. Select the date and time the **System Restore** was created, and then select **Next**.



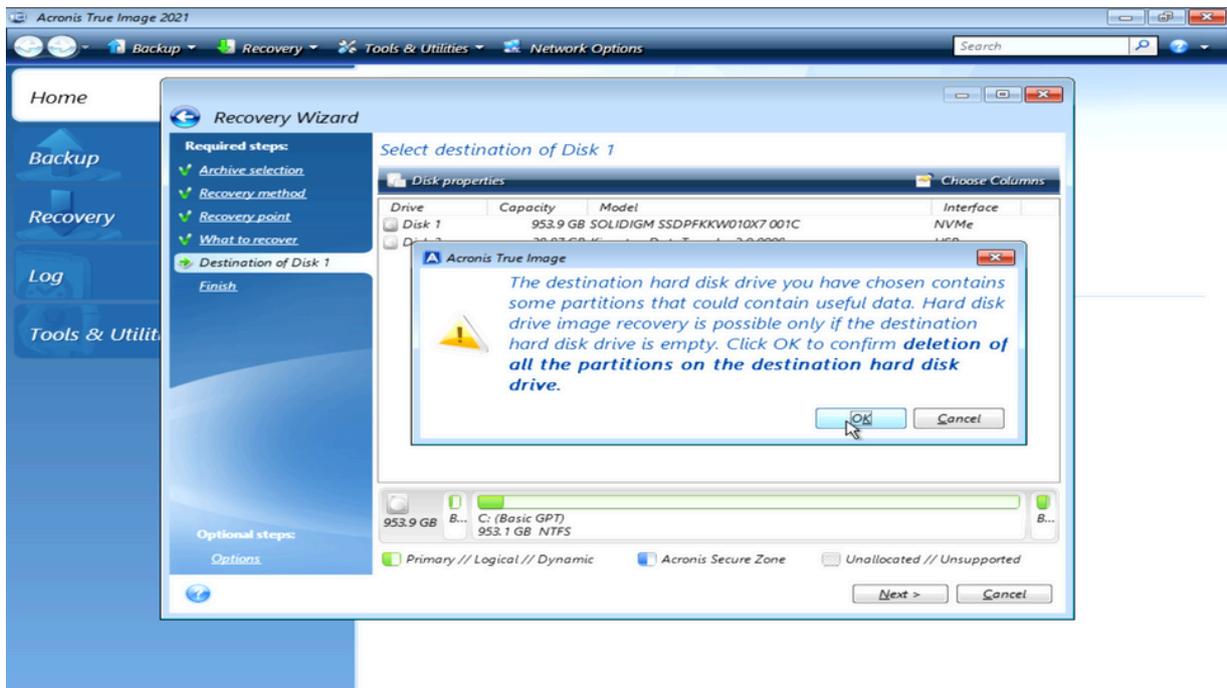
9. Select all the items, and then select **Next**.



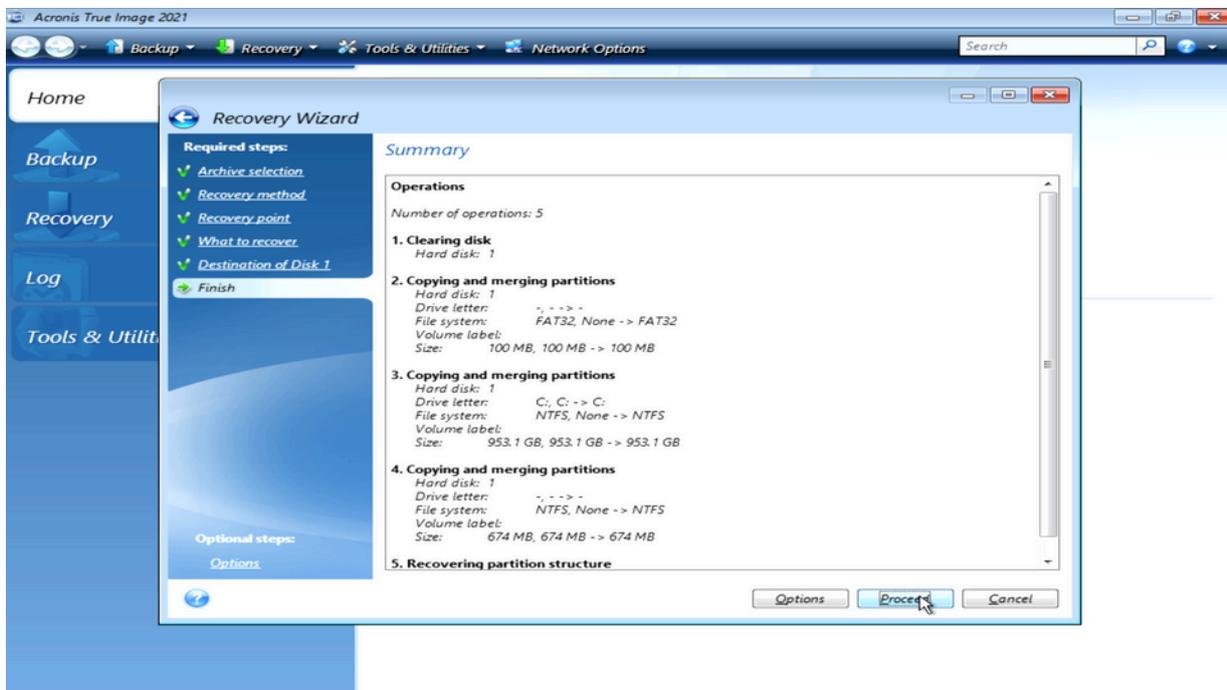
10. Select the destination disk of where **Windows** needs to be installed, and then select **Next**.



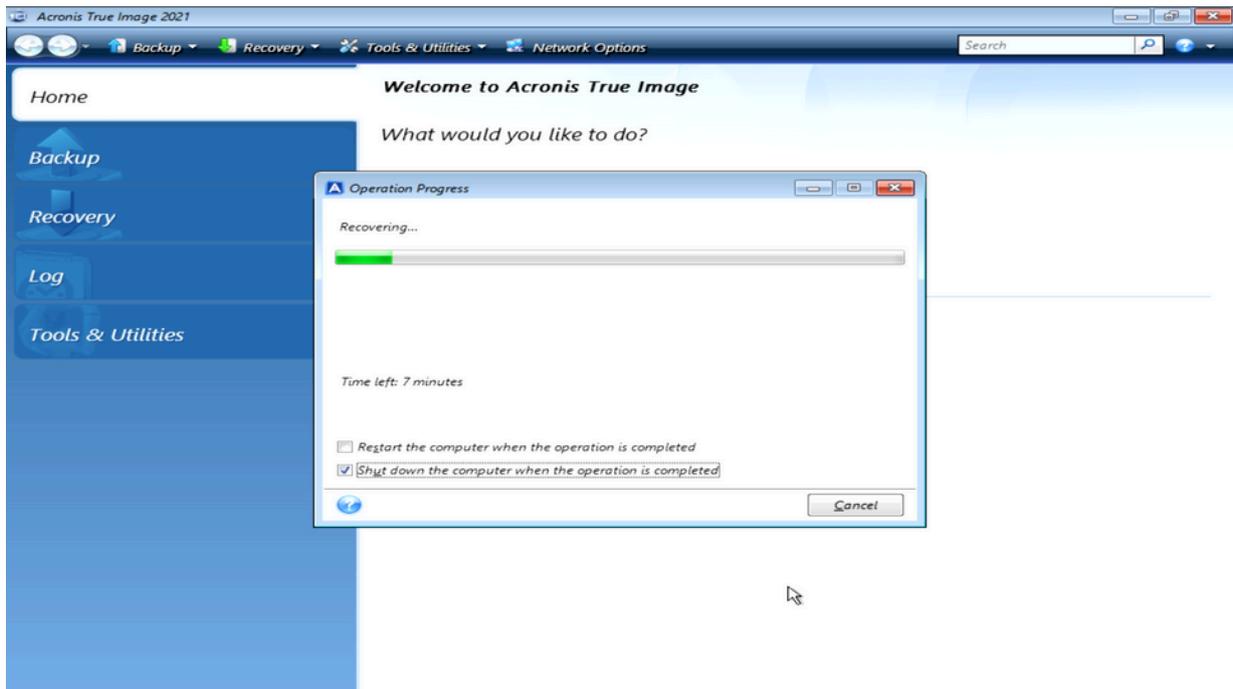
11. Select **OK** on the warning message, and then select **Next**.



12. Select **Proceed**.



13. Select **Shut down the computer when the operation is completed.**



14. When the restore has completed, the system will shut down.

15. Take the **DogHouse Systems Restore** flash drive out of the USB port.

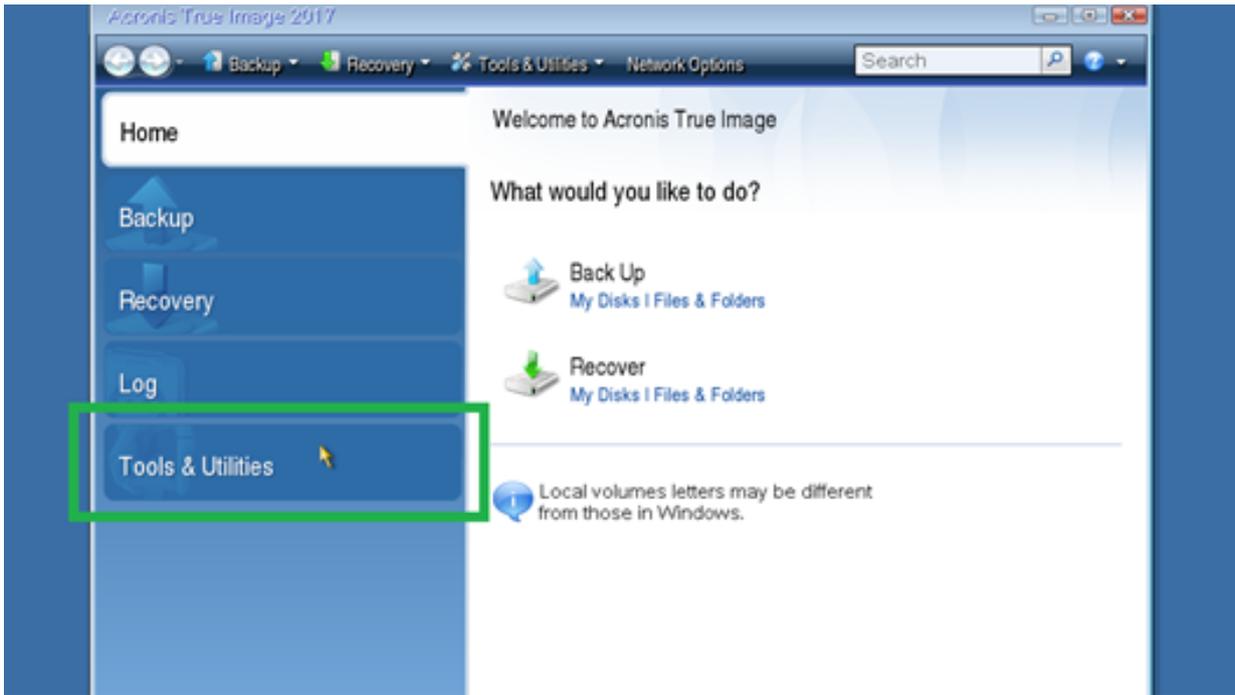
16. Power on the system.

NEED SUPPORT?

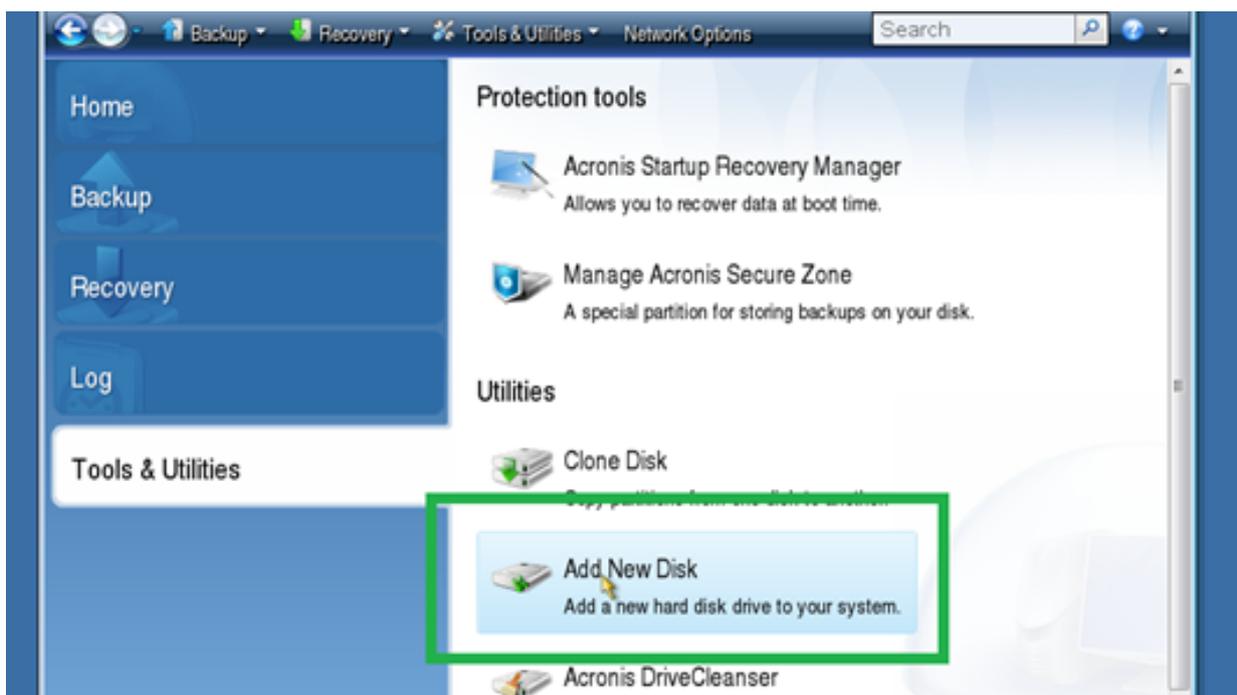
CALL US AT 877-DHS-DHS2 (877-374-3742) OR EMAIL AT: SUPPORT@DOGHOUSESYSTEMS.COM.

***SECTION 2.1:
ADDING A
NEW DISK***

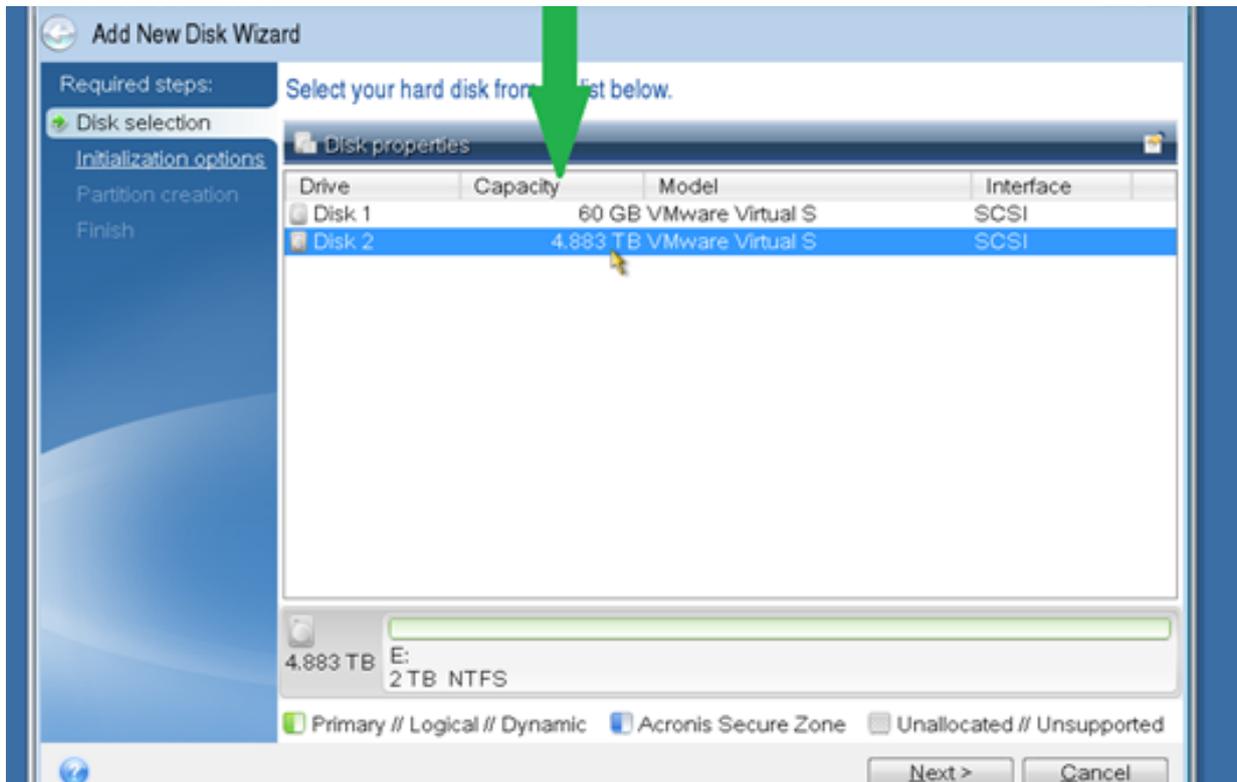
1. Power on your system
2. Insert the **DogHouse Systems Restore** flash drive into one of the USB ports.
3. Press **F8** to access the boot menu. Make sure to press **F8** before **Windows** starts loading.
4. Select the **Kingston USB flash drive** from the boot menu. This will boot your system into the **Acronis True Image** graphical user interface.
5. Navigate to **Tools & Utilities**.



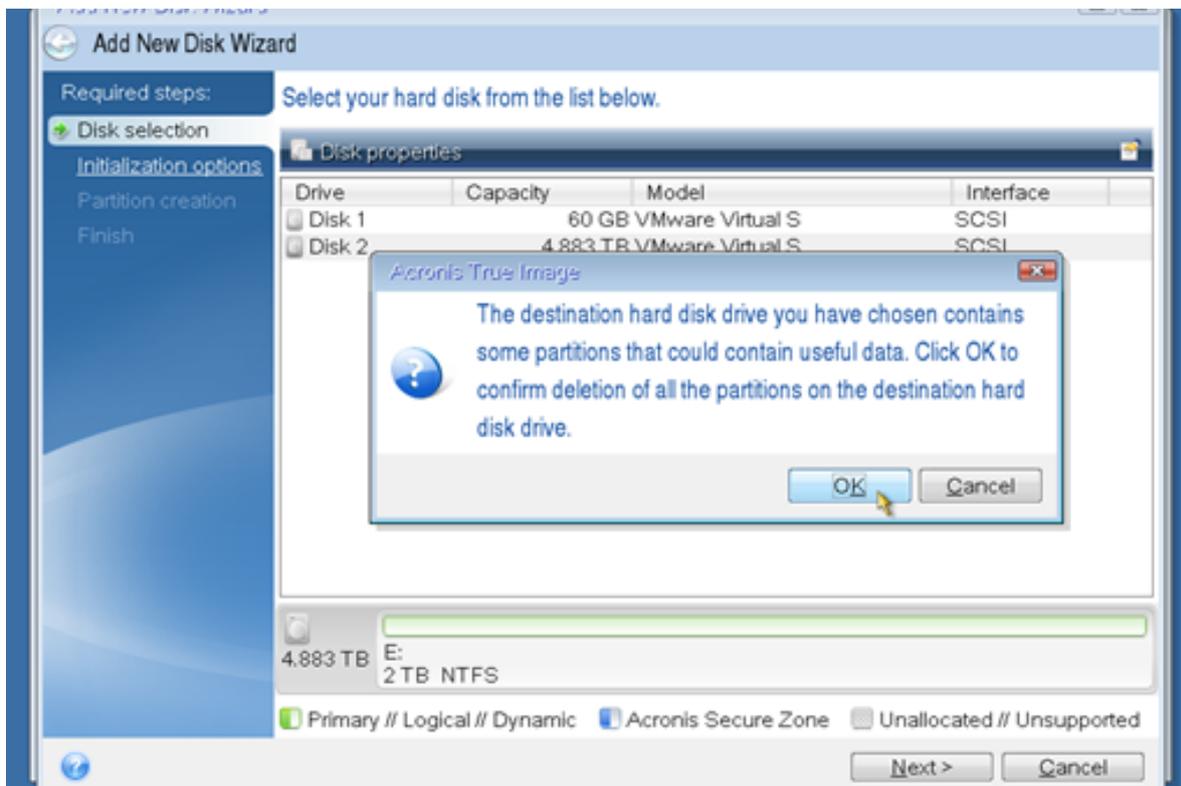
6. Click **Add New Disk**.



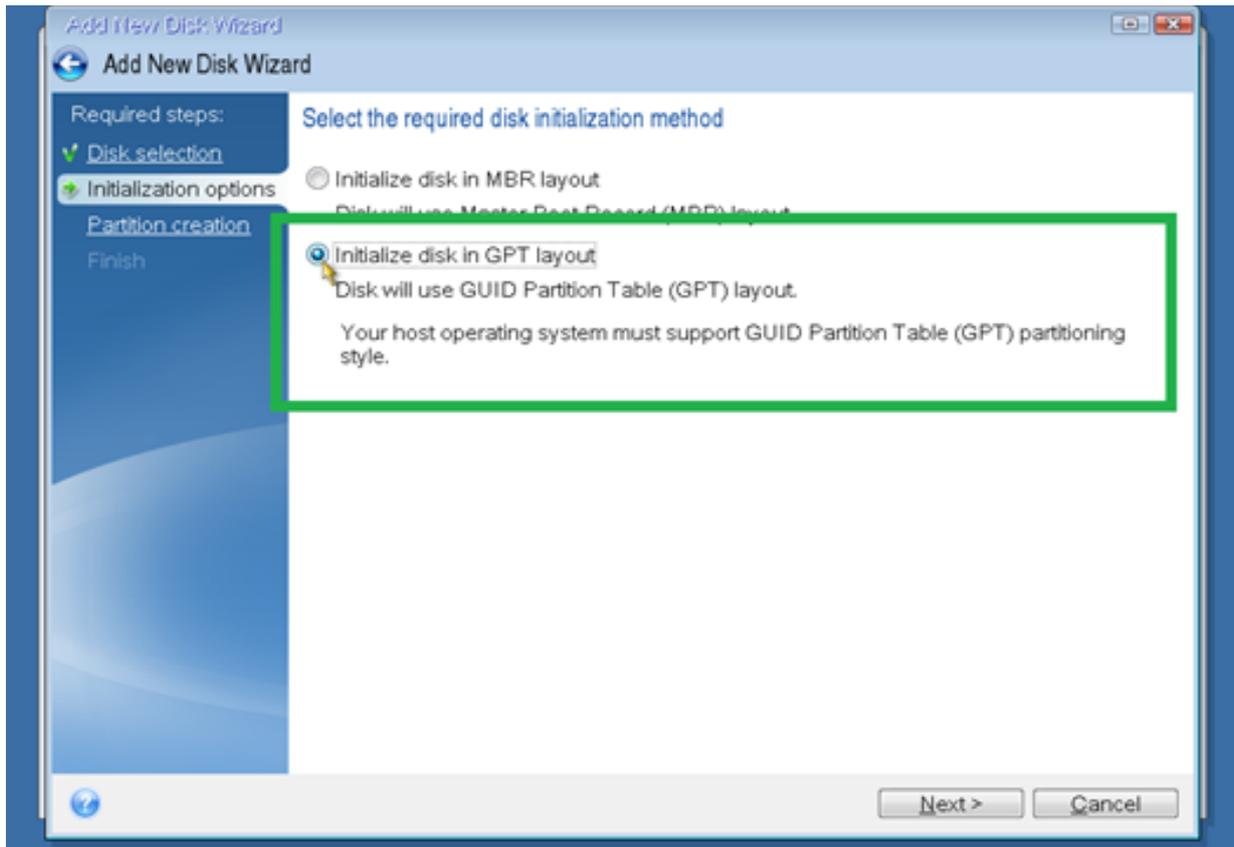
7. Select your new drive. Pay attention to the **Capacity** column and make sure you are selecting the correct drive:



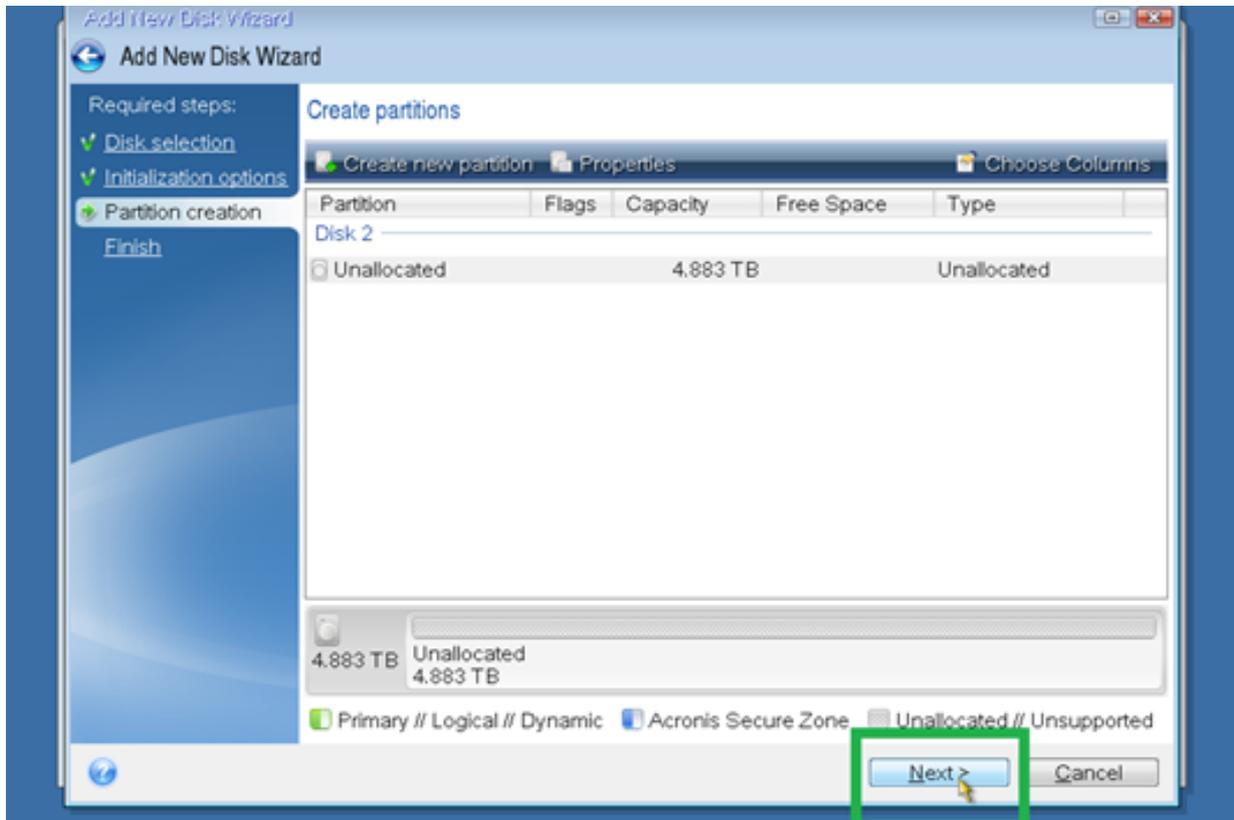
8. A warning appears stating that all data on the selected drive will be deleted. Click **OK**:



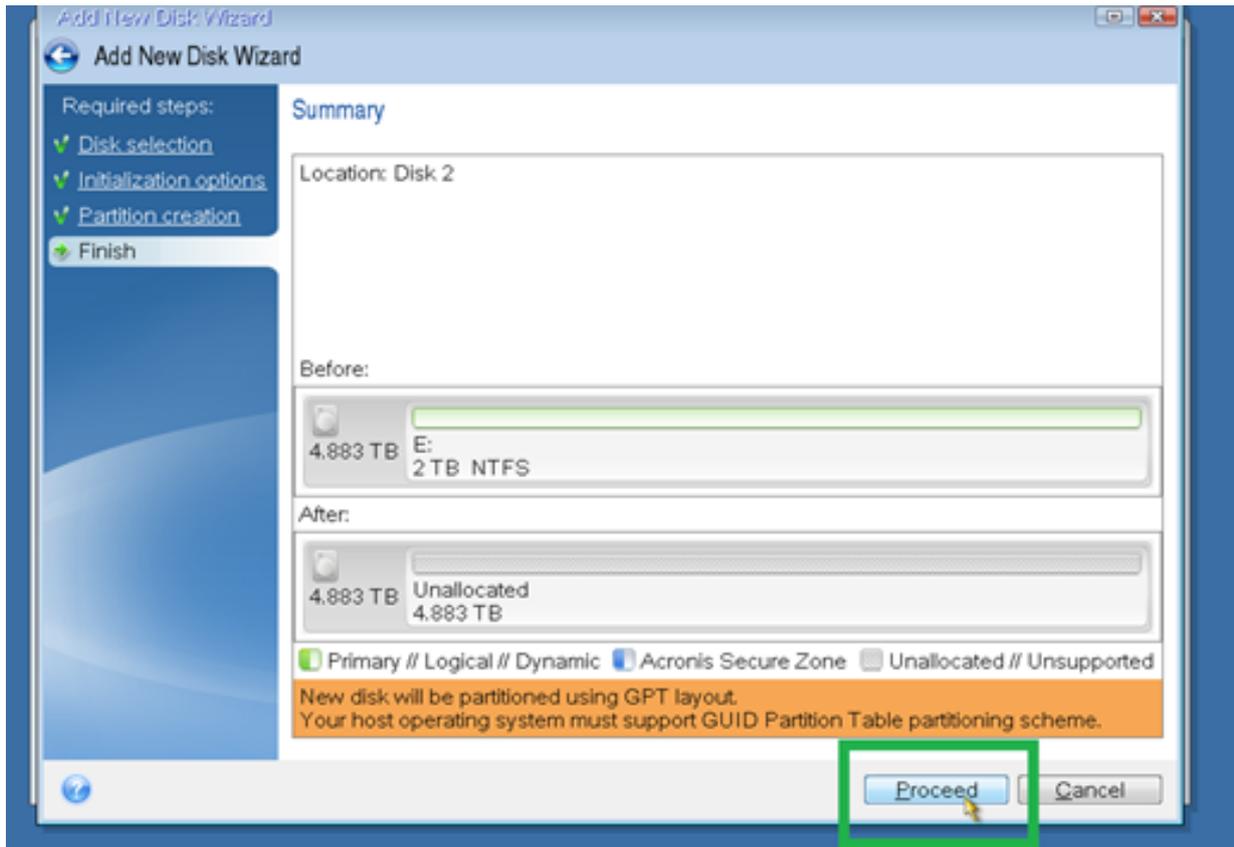
9. Select **Initialize disk in GPT layout**.



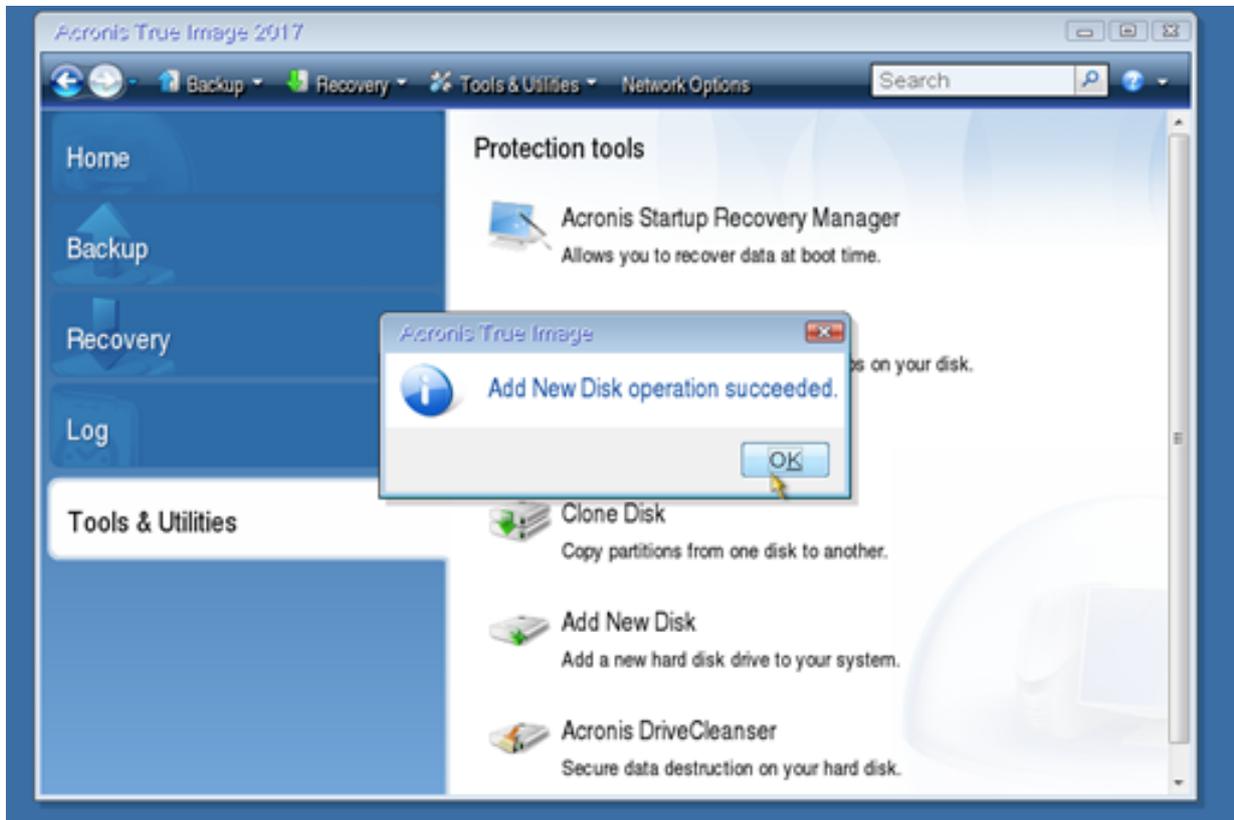
10. Skip the partition creation step. Click **Next**:



11. Review the summary and click **Proceed**:



12. Click **OK**:



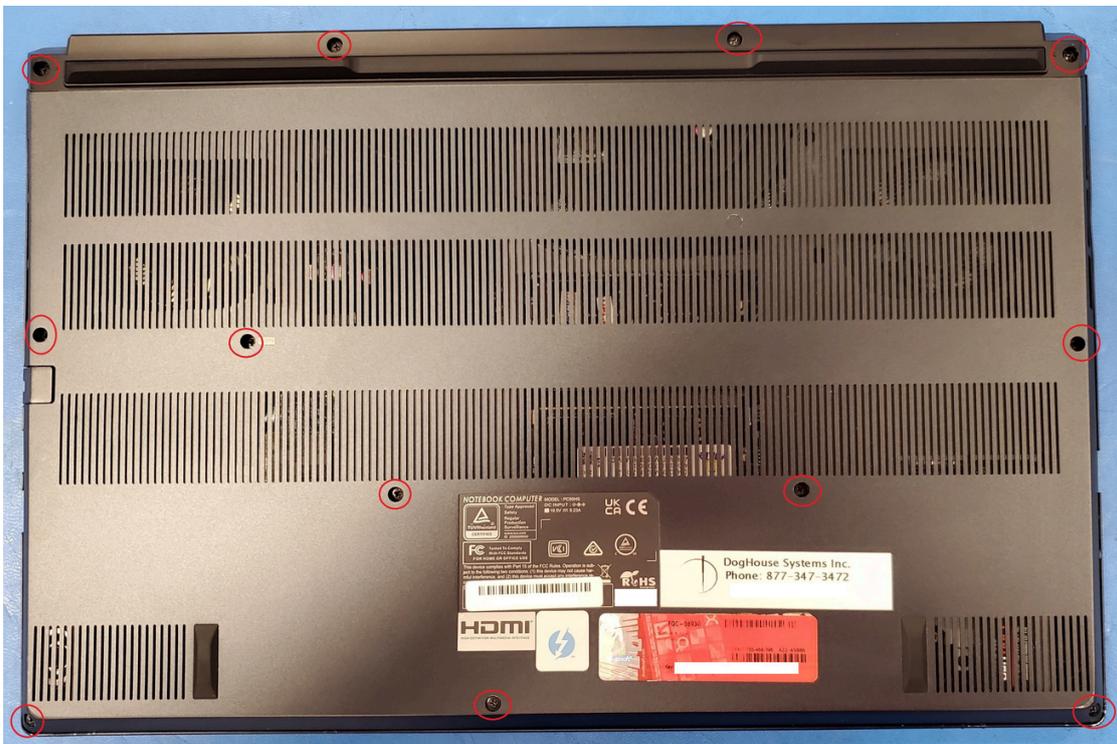
SECTION 3: **MAINTENANCE**

Following some of these tips will ensure that you are getting the most out of your DogHouse Systems computer.

AIRFLOW

Cool air is the lifeblood of your system. You can reduce overheating by keeping your Mobius on a hard surface, or optionally, purchase a cooling pad that blows fresh air into the bottom of your laptop. You can also periodically purge system interior of dust and pet hair.

1. Turn off laptop and unplug from the power source.
2. Move laptop to a well-ventilated area and take all electrostatic discharge (ESD) precautions.
3. Turn laptop upside down and remove screws.
 - a. See Image below for screw location and use a small Phillips head, as seen below.



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4. Take the bottom panel off by using an iFixit opening tool.



- a. You can use an iFixit opening tool, iFixit opening pick, or something similar, like a gift card or a folded piece of paper. **DO NOT USE A TOOL MADE OF METAL, IT MUST BE PLASTIC.**



5. Use a can of compressed air or an air duster to blow the dust from the fans, vents and heatsinks.

- a. Dust can prevent your laptop from cooling down properly and it can even cause hardware damage. It will cause the fans to run at full blast while it drains your battery and reduce its performance to stay cool.



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6. Replace the bottom cover back on and replace all the screws.
7. If you don't blow out your system on a regular basis, your system may overheat. Your motherboard will detect that the system is too hot and automatically shut the system down to prevent damage.

Please do not rely on this feature as it is not fool proof.

****IF YOU ARE NERVOUS ABOUT DOING THIS ON YOUR OWN, DO NOT HESITATE TO CONTACT US AS WE CAN ASSIST OVER THE PHONE OR MAKE ARRANGEMENTS TO HAVE YOU SHIP YOUR SYSTEM TO US!****

ANTIVIRUS AND ANTISPYWARE/ANTIMALWARE

1. New Windows viruses are released every day. A large number of our Customer Support calls are related to virus infections. In many cases, once systems are infected, they can only be repaired by performing a complete system restore using Acronis (this is why your Acronis backup is so critical to maintain).
 - a. Many of these cases could have been avoided by having installed and maintained a robust internet security solution such as Microsoft Security Essentials (a free download at http://www.microsoft.com/security_essentials).
 - i. ***Symptoms of a virus infection include degraded performance, erratic behavior, data loss, random reboots, and the system becoming non-bootable.***
2. Windows Updates is a simple way to keep your system secure. Quite often, Windows Updates includes Security Updates that patch security holes in your operating system. These updates can stop viruses before they even reach your hard drive.
 - a. Please take the time to download and install Windows Security Updates whenever they "pop up".

NEED SUPPORT?

CALL US AT 877-DHS-DHS2 (877-374-3742) OR EMAIL AT: SUPPORT@DOGHOUSESYSTEMS.COM.

CONTACT

Your gaming and computing experience is our top priority. If there is anything we can do to improve your experience with our products or services, please do not hesitate to call on us. Thank you again for purchasing a DogHouse Systems computer...Welcome to the DogHouse family. And, although it'll be difficult, remember to go outside and play every once in a while...it's good for you.

DogHouse Systems, Inc.

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